

In recent time, testing procedures for ISO certification have shifted their focus very strongly on how organisations deal with customers, and the associated customer processes. Some of the major areas which are examined include:

- general customer communication dealing with the tendering process in a structured manner transparency in all areas within the company with direct or indirect customer contacts all layers of management are examined ISO certification is by no means the norm. Many companies today fail to meet this global standard, which often means they are excluded from bidding for contracts. Therefore, our ISO certification 9001:2000 is both a reward as well as an obligation. The obligation we have in accepting this certification is on the one hand to ensure the documentation of our work processes and on the other hand, to continuously improve such processes. The group of certified countries now includes Austria, Croatia, Hungary, Poland and Slovenia. The strength lies in the quality. Friedrich Nietzsche, philosophe We offer our customers a well sorted product range offering the highest levels of product availability. Our aim is ultra-efficiency when it comes to customer-specific solutions. This is possible thanks to standardized work processes, modularisation and the use of software aids.



SYSTEMZERTIFIZIERT
ISO 9001:2000 NR. 4065/1